



Crew Resource Management and its Applications in Medicine

Bob Shields (pictured on the right), recently joined the Inspire Change team as Project Manager, after a career spanning 38 years in the Royal Air Force. Bob accumulated over 7,500 flying hours during his career and flew around the world in the course of his duties as a navigator.

In the latter stages of his career in the RAF, Bob was responsible for Post Crash Management; he continues to lend his experience in this field each year at one of the world's largest military airshows.

Bob and the team will be delivering the first of a series of pioneering workshops in Central London next March. Contact us today to register for this thought-provoking event.

What will each delegate learn?

This interactive course demonstrates how sometimes the results of small individual occurrences can lead to disaster using real examples from the aviation industry. We then concentrate on a programme of measures called Crew Resource Management (CRM) introduced to minimize human error through effective Project Management. The programme is designed for healthcare professionals and concentrates on lessons learned from the aviation industry and how those lessons can be implemented in today's NHS.

Why is it relevant?

The risk of dying in hospital as a result of medical error is 1 in 300* and there is a blame culture within the NHS. By contrast, the aviation industry has reduced the number of human error accidents through the use of CRM and effective Project Management. This workshop highlights the procedures that give the backbone to CRM and shows how this can be readily transferred to the healthcare sector.

Who should attend?

Healthcare professionals with an interest in improving the Patient Journey.

*Sir Liam Donaldson, Chief Medical Officer, 20th October 2006

Inspire Change Limited
2 The Old Yard, Lodge Farm Business Centre,
Castlethorpe, Milton Keynes MK19 7ES
Tel: 01908 511572 Email: info@inspirechange.com
www.inspirechange.com

Numbers

Up To
28

Time

1 Day

Training Style

Workshop
Style